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## Mapping COVID-19 Health Certificates as a Complex System (version 1.1)

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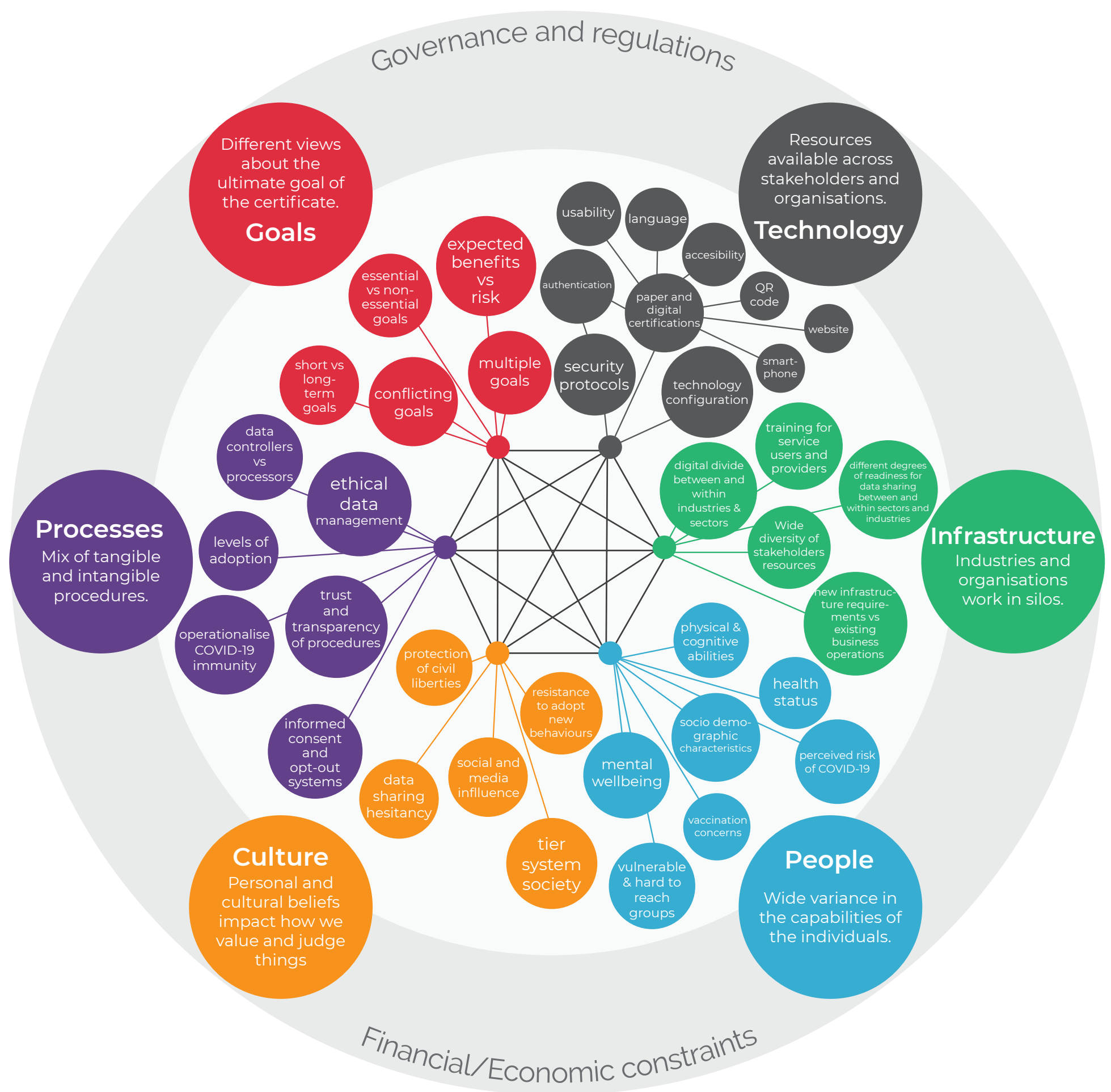
REPOSITORY RECORD

Landa-Avila, Cecilia, Ozlem Colak, Corina Niculaescu, Tina Harvey, Gyuchan Thomas Jun, Isabel Sassoon, and Panagiotis Balatsoukas. 2021. "Mapping COVID-19 Health Certificates as a Complex System (version 1.1)". Loughborough University. <https://doi.org/10.17028/rd.lboro.14933391.v1>.

# Mapping COVID-19 Health Certificates as a Complex System (version 1.1)

This map synthesises some of the findings from the first study of the IMMUNE project (focus group).

The socio-technical framework by Davis et al. (2014) was used to visualise the different elements and their relationships. This system-level understanding should be considered in the design of COVID-19 health certificates.



ADAPTED FROM: Davis, M. C., Challenger, R., Jayewardene, D. N. W., & Clegg, C. W. (2014). Advancing socio-technical systems thinking: A call for bravery. *Applied Ergonomics*, 45, 171–180.

## IMMUNE Project - (c) 2021.

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