**Male 22**

*Where did you get your phone?*

I got it from Carphone Warehouse and I went into the shop

*How many phones have you owned?*

4

*Do you still have any of your old ones?*

I still have 2 of them but I never use them. I think I gave one to my friend, he used it for a little while then got a new phone. He still has it as a back-up.

*So why have you kept those in particular?*

I guess just as a back-up and there’s no point selling it as I’d only get £10-15 for it which is nothing really.

*Thoughts on PSS*

So when you said exterior is the screen an exterior component as well? I think it seems like a good idea but would I have to send the phone back to get new components or would I be able to do it myself? Do you think the lease would be quite high because it’s a lot of work for the manufacturers? I think it’s a good idea but it’s a lot of effort from the manufacturers. I don’t know if many manufacturers would be interested in doing this. I think it’s a good idea. After the 5 years what happens? Do I keep the frame or keep the shell? I think it’s a good idea actually.

*Where would be the most convenient place to take your phone to get it fixed*

Probably like a phone shop would be a good idea or the small repair shops around town.

*Concerns about leaving phone*

No. Obviously they wouldn’t take anyone’s data or anything so it’s alright.

*How would map change*

I guess the parts after they’re manufactured would go straight to the shop or the repair shop instead of going to the phone assembly place which might be in a different country.