**Male 23**

*Where did you get your phone?*

I got it online

*How many phones have you owned?*

6

*Do you still have any of your old ones?*

I have two of them. One is in my car as an emergency phone that has a charger with it that can work in the car and one is in a drawer at home somewhere.

*Why have you chosen to save those two?*

One of them is an old Nokia so I know it works reliably and the battery will last and that’s the one I keep in the car and also if anything happens to it it’s not the end of the world because it’s cheap. The other one, I don't know. I just didn't really think about what I was doing with it afterwards. I think it got slightly damaged so it wasn’t sellable so it’s been kept.

*What did you do with the others?*

They’ve been passed to siblings or family or thrown away.

*Thoughts on PSS*

It’s quite interesting. It massively depends on cost to a certain extent. I like the idea it is almost like computers exist like that so if you need a certain part upgrading. So if you’re quite into photography you could potentially spend more on a better camera, is that something that would happen? So the rate of technology expanding so quickly it makes sense, instead of throwing all the bits that are still working away and buying new ones.

*Where would be the most convenient place to take your phone to get it fixed?*

Either in local towns, but I suppose it could also be like an online service. That would be quite useful I think because a lot of people are very busy. It depends how easy it is to fit yourself, so like if it’s an easy modular system I’d rather do it at home but then again you want it to work and make sure it’s right so local town centres, the high street really.

*Concerns about leaving phone*

Not if it was with someone I could trust, especially if it’s in a permanent shop. I wouldn’t necessarily be worried about it I would hope that they’d be fine with it, especially if it’s with the company that leases you the phone you’d expect that to be fine.

*How would map change?*

I suppose the assembly bit is cut out so they would miss out the factory stage, the assembly stage and then that’s localised, so where you get the phone. But I imagine it would still be assembled as a product to start with so it would perhaps get slightly more complex in a way because bits would split off. It wouldn’t change too much as they components would still have to be made in those places and shipped to the UK , it’s just the factory, assembly stage that’s missing just here.