Name of the study area: Rural, Mirzapur

Data Type: IDI with Unqualified seller/prescriber

Length of the interview/discussion: 47min.

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Demographic Information:

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| Gender | Age | Education | Seller/prescriber | Category | Year of service | Ethnicity | Remarks |
| Male | 36 | BA(Hon's) | Prescriber | Unqualified | 10 Years | Bangali |  |

Interviewer: Assalamualaikum, I have come from Dhaka, Mohakhali Cholera Hospital, I have come here because we are conducting a research on pathways of antibiotic use in human and animal. We are trying to understand that if the people and animals are getting sick, then where they used to go, to whom they are going, what kinds of advices they have taken, what kinds of treatment do they take, and did they take antibiotics for these illness. In that case, you have a drug shop and you are prescribing medicines to the customers/patients locally. So, I will talk with you on those cases. Does people come to you and buy antibiotics from your shop during their illness. We will discuss among these issues and learn from you what they do at that time. So, are you agree to talk with me brother?

Respondent: Yes, agree.

Interviewer: Well, Thank you. First of all, please tell me details about your drug shop what is your profession, when did you start your drug business?

Respondent: I have started this drug shop since 2007.

Interviewer: 2007?

Respondent: Hum, it was 2007. I have started it willingly. There are various types of patients visit here, some comes with prescription and some comes with without prescription. There are some patients who want medicines from their own choice or wants by name some patients visit to me for receiving advice regarding their illness. Those who comes for taking advice I give them proper advice.

Interviewer: Well, so……bhai, were you started this drug shop since 2007?

Respondent: I started in 2007, ten years running.

Interviewer: So, what is your academic qualification?

Respondent: I have completed Masters.

Interviewer: You have completed masters, so why you think that you will start this type of business?

Respondent: I wish to start this shop willingly because I like this profession.

Interviewer: Well, when you open and close the drug shop?

Respondent: I open it at 8.00am and in the lunch time I shutdown it for sometime, after having lunch, again I open it at 3.00pm and it will continue till 8.00pm after 8.00 I stop.

Interviewer: What kind of patients do you visit/come to your drug shop? Who are those?

Respondent: Usually patients those who are suffering from fever, headache, cold they visit/comes to me.

Interviewer: Who are the major patients?

Respondent: Major patients those who are suffering from fever or gets wound they usually comes. Sometimes they need antibiotics and we provide them antibiotics.

Interviewer: Well, what kind of medicine do you keep in your drug shop?

Respondent: I keep medicines for fever like Paracetamol tables, I also keep prescription's medicines in my drug shop.

Interviewer: You are keeping prescription's medicines, so what do mean by this prescription medicines?

Respondent: Prescription medicine that means Cef-3 which was written in the paper and we also give antibiotics which are different types of antibiotics like Fimoxyl, Fluclox-500mg, that’s it.

Interviewer: Hum, Cef-3, Fluclox what are these?

Respondent: These are antibiotics.

Interviewer: Antibiotic?

Respondent: Hum

Interviewer: You are telling about prescription so where does prescription comes from?

Respondent: There is a hospital where doctor prescribe the patients and they comes with that prescription, sometime we also give prescription like slip (write in a piece of paper) those who are familiar to me.

Interviewer: Huh

Respondent: Those who trust on me and comes to me for their treatment.

Interviewer: So, what is your usual activities for a consecutive day?

Respondent: After opening the drug shop I sweep the shop.

Interviewer: Huh

Respondent: After cleaning the shop I bring/collect water from the tubewell. Then I switch on the fan and light.

Interviewer: When patients usually comes?

Respondent: Patients do not have any specific time to come. They can come any time.

Interviewer: Hum

Respondent: But in the evening patients comes more.

Interviewer: Evening time?

Respondent: Yes, evening.

Interviewer: Actually we don't know when people will get sick and visit to you then you have to wait for their arrivals, Isn't it? So, you are waiting for patients, aren’t you?

Respondent: Yes, we are waiting for patients.

Interviewer: Did the prescription patient visit to you or any other places?

Respondent: They can go another place. Some patients come to me too.

Interviewer: Whom you give treatment?

Respondent: Patients comes to me and I give them treatment,

Interviewer: Huh

Respondent: They describe their problem or disease condition.

Interviewer: Huh

Respondent: They said that they are suffering from these types of illness and seek treatment from me.

Interviewer: So, when they visit to you, what do you do at that time?

Respondent: I give them medicines as well treatment after hearing their mouth words

Interviewer: How do you give to them?

Respondent: I give it verbally (give verbal prescription). If any drug is not available in my drug shop then I write down it in a paper and give them to procure it from outside drug shop.

Interviewer: In that cases, which patients do you give antibiotics? Who are those?

Respondent: I prescribe antibiotics those who are getting cold since many days, who are suffering tooth pain from many days and those who are suffering wound and that was not cure from long times, I usually give them antibiotics.

Interviewer: So, what is your experience of prescribing antibiotics to the patients?

Respondent: Those who have received antibiotics from me I do not see any reaction or side effect among them. They were cured from disease.

Interviewer: Do you observed any side effects among them?

Respondent: No, I do not see any reaction among the patients. They do not back to me with any complain.

Interviewer: You are prescribing antibiotics, when you prescribe antibiotics to the patients?

Respondent: When people suffered complex situation with disease then they want antibiotics. If it has been occurred in complex problem then they comes for antibiotics.

Interviewer: Complex?

Respondent: Peoples does not come with general/simple problem for buying antibiotics.

Interviewer: What do mean by complex one?

Respondent: Complex problem means if anyone got injured or wounded in his/her body which was not cured from since long times, sometimes it got infection then we prescribe antibiotics to them.

Interviewer: Does patients wants by own or as a prescriber you prescribe them antibiotics?

Respondent: Patients wants antibiotics often, some patients who wants by name and some who seek treatment from me then I prescribe them antibiotics.

Interviewer: Who wants antibiotics? What types of patients they are?

Respondent: Most of the patients comes with his/her attendant, they said to me for giving good medicines like antibiotics which will cure him quickly.

Interviewer: How they know that he needs antibiotics or not?

Respondent: They observed that his patient suffered from since long times and do not cure by consuming normal drugs then they assumed it.

Interviewer: So, how they know which antibiotics will work for that disease?

Respondent: Actually they do not know about antibiotics function, they only say about giving antibiotics then we give them from our understanding.

Interviewer: Hum

Respondent: Though they are illiterate they do not know about it they only say about for giving antibiotics, we have a guide book, medical book, we learn from that book.

Interviewer: Hum

Respondent: After learning from that book I give them medicines.

Interviewer: Well, that means they do not want antibiotics by name?

Respondent: No, they say for giving antibiotics then we give them proper antibiotics which he needs.

Interviewer: So, what is antibiotic? How it works, do they know?

Respondent: May be they know about it, that's why they want it.

Interviewer: What do you think, do you see an increase or decrease in antibiotic use over the years?

Respondent: Use of antibiotics has been increased.

Interviewer: Increased, how?

Respondent: Antibiotics use has increased, many people know that without antibiotics they will not cure so they want antibiotics. Some peoples used to come and say for giving antibiotics they said please do not give me normal medicines.

Interviewer: How did he know that this normal medicines will not work?

Respondent: May be he consumed medicines from another drug shop before came this place and which was not work. So, they request not to give normal drugs.

Interviewer: Then what types of medicines do you give to them at that time?

Respondent: I told about antibiotics before and that is Fimoxyl, Cef-3 and Phylopen DS etc.

Interviewer: Phylopen?

Respondent: Hmm

Interviewer: Ok, what do they do?

Respondent: If you gets any injury or wounded in your body then it will works for drying the rap.

Interviewer: So, you are saying that antibiotic use increased over the years?

Respondent: Yes, but if anybody suffered from diabetics then antibiotics does not work for him instantly then s/he suffered for long times.

Interviewer: What are the issues/challenges/concerns about prescribing/selling of antibiotics?

Respondent: I do not think so, I am trying to follow the instruction from that medical book which is written by according to the qualified (MBBS) doctor's suggestion. I read the book at night and prescribing by following this book's instructions. So far I have prescribed everybody gets well.

Interviewer: What information do you give to customers when you prescribe antibiotics? (did you mentioned the dose, duration, times, resistance and side effects to the patients)

Respondent: When the patients comes to me I say to them this capsule or tablets should complete the course. Some patients says that they do not need full course they want to take only two to four capsules and they will get well. There are many people who complete the course. Those who complete the course I give him for seven or fourteen days medicines.

Interviewer: How long have you been a dose?

Respondent: Seven or fourteen days long.

Interviewer: So, how long do people wants?

Respondent: Some people says that they will takes it for three days and they will consume it morning and night some says they needs seven days.

Interviewer: As a doctor did you mentioned the dose and instruction to the patients?

Respondent: Yes, I do.

Interviewer: How long does the lowest dose is given to the patients?

Respondent: Lowest dose is given for three days.

Interviewer: Three days?

Respondent: Huh

Interviewer: Highest dose?

Respondent: Highest dose is for fourteen days.

Interviewer: How do people usually use antibiotics?

Respondent: When people do not have enough money then they took less amount of antibiotics. And say "I do not need all medicines please give me less."

Interviewer: When they took little amount or do not buy full course then what do you say to him?

Respondent: I say him if you do not buy full course then it will not work, if they wants little then we do not force him because he is my customer. If he wish to buy for three days and say it will work for him then I give for three days, if they wants according to my suggestion then I give him for seven days.

Interviewer: So, what happen? Does the patients buy antibiotic from their own or according to doctor suggestion?

Respondent: Sometimes they took my suggestion and sometimes they took it from their own suggestion.

Interviewer: Who are taking their own wishes? What kind of patients are they?

Respondent: Those who do not understand.

Interviewer: Hum

Respondent: Uneducated person

Interviewer: Does they take advice from you?

Respondent: Yes, they took advice from me.

Interviewer: When you give them instruction, does they follow your instruction accordingly?

Respondent: Yes, they follow the instruction.

Interviewer: You told me that some patients wants partial medicine, do you mentioned them if you do not take full course then it will not work, do you mentioned it often?

Respondent: Yes, I mentioned them.

Interviewer: How you mentioned?

Respondent: I told them if you consume partial medicines then it will not work but hearing these they also takes partial medicines. Then I give them partial medicines.

Interviewer: Those who took partial medicines, does they willing to come back again for buying reaming medicines?

Respondent: Yes, it happens.

Interviewer: What happened?

Respondent: Some people says they have not sufficient money right now, they wants for three days medicine for now, they added that they will come back again when they will able to buy and they will consume it at that time.

Interviewer: Do you mention the side effect?

Respondent: Yes, but I do not find any side effect to the patients. I do not found any reaction to them. But I told them about medicine reaction, if anybody faces any reaction then I will change the medicine and will try to provide them better than that medicine.

Interviewer: What types of side effects occurred?

Respondent: Side effects can be occurred if anybody consumes antibiotics then maybe he got swell and headache. S/he feels itchy or can become senseless.

Interviewer: What advices give to them?

Respondent: I give advice to them if you feel unwell then come to me as soon as possible.

Interviewer: Well, so how do you decide whether to prescribe antibiotic for a particular patient?

Respondent: When I observed that the patient's condition is not good then I prescribe antibiotics.

Interviewer: Hum

Respondent: If anybody is severely ill then I give him antibiotic. For normal diseases I do not give antibiotics.

Interviewer: Could you please explain the severe illness?

Respondent: If anybody got injured or wounded in his/her body and rap was not dry for long times, who are getting cold and fever and blowing sneeze since long time.

Interviewer: Hum

Respondent: Those who suffering from fever then I give them antibiotics like Ciprocin, Percef, Fluclox, Proflox etc.

Interviewer: What is the spelling for Proflox

Respondent: Proflox.

Interviewer: Ok

Respondent: It is from XXX [name] pharmacy. XXX [name] pharma produced it.

Interviewer: Tell me the price of antibiotics please.

Respondent: I have seen highest price of antibiotic is fifty five taka and lowest price is seven taka only.

Interviewer: Which one is fifty and which one is seven taka?

Respondent: Amycin tablet's price is seven taka and fifty five taka is…….I can't remember the name of medicine. There is Thiza which price is twenty five taka.

Interviewer: Thiza?

Respondent: There is also Zimax which price is twenty five taka, Ciprocin which is produce by Square pharma and its price is fourteen taka only, there is also Proflox which price is fourteen taka.

Interviewer: What types of medicine do you have in your drug shop?

Respondent: There is no animal drugs available because I do not prescribe animal drugs.

Interviewer: Hum

Respondent: Here I provide human treatment only.

Interviewer: Hum, I know that you have only human drugs, so what types of medicines is available here?

Respondent: It is like saline, Cough syrup, tablets etc.

Interviewer: If I see on your shelf then I am seeing that you have…….

Respondent: Here is Karmina for digestive drug, Silgala for vitamin and it is from unani medicine.

Interviewer: What types of antibiotics do you have?

Respondent: Antibiotics like Proflox which is used for cold and fever, I also keep some syrup, and there is also contraceptive pill.

Interviewer: Well, do you think the price of antibiotic is affordable in general? Do the consumers get the benefits as per their expenditure?

Respondent: Yes, people get benefit, though they get benefit from it and visit to doctor for getting advice.

Interviewer: How they get benefit?

Respondent: If the patients do not get any benefit then why they will buy medicine. Though he gets benefit so he used to comes, if he does not get any benefit then he would come for taking advice or buying medicine.

Interviewer: As a prescriber, do you think that patient gets benefit from it?

Respondent: Yes, I think they are getting benefit that’s why they used to come and taking advice from me.

Interviewer: How they get benefit?

Respondent: He takes antibiotics for recovering from illness, after consuming it he may be suffered physical harm for certain time but he gets benefit from it.

Interviewer: What do mean by physical harm?

Respondent: Physical harm means if anybody gets sick then after consuming antibiotics he gets well.

Interviewer: How do people usually use antibiotics (do they usually complete the full course of antibiotic tablets/medicine. Do they buy full course)?

Respondent: Some people takes full course and some people do not takes whole course.

Interviewer: Why they do not take the full course?

Respondent: People do not buy full course because of their lack of money/monetary problem and illiteracy.

Interviewer: So, when a patient visit to you, do you prioritize prescriptions for antibiotic over other types of drugs and how?

Respondent: When a patient comes to me I hear his details disease history. After hearing I prescribe the medicines, if I think it will recover by normal drugs then I provide him normal drugs, if I see normal drugs will not work for this disease then I give him antibiotics.

Interviewer: So, whom you give normal medicines?

Respondent: I give normal medicines those who are suffering fever from last night and those who suffered headache.

Interviewer: So, those who suffered from long time then you prescribe antibiotic to them? Do you prescribe antibiotics directly?

Respondent: Yes. But I hear the diseases history like how many days he has been suffering, did he took any medicines before visit then I give him antibiotics.

Interviewer: So, how antibiotics are different compared to other medicines?

Respondent: Antibiotics are different compared to other medicines on it's power. Antibiotics cure the severe diseases and normal drugs cure the normal disease that is the different.

Interviewer: Do people ever ask for antibiotics without a prescription?

Respondent: People come without prescription.

Interviewer: What do you do?

Respondent: When people comes to me without prescription then I hear his disease history and give him medicine.

Interviewer: Do you prescribe them verbally?

Respondent: Yes, I prescribe verbally, I ask him why you come? After hearing his history then I prescribe him.

Interviewer: What is antibiotic?

Respondent: As per I know antibiotic is a medicine for severe disease, there are so many disease which does not cure by consuming normal drugs, so antibiotic is a way/medium of recover from severe diseases.

Interviewer: Now, we will know about risk related issues. Does antibiotics play an effective role to prevent the disease?

Respondent: Patients consume antibiotics because they gets benefit from it. If it is not effective then why they will consume it.

Interviewer: When a patient comes to you and take antibiotics from you, how does it work inside the body? How much do you know about this?

Respondent: When a patient comes to me and took antibiotics like capsule or tablets whatever it is, after consuming it will start work within one hour in his/her stomach.

Interviewer: For which diseases antibiotics work?

Respondent: People suffering from many diseases. There are many major diseases if we consume medicines then it will not work good if we consume antibiotics then it will work good for that diseases.

Interviewer: For whom they works good?

Respondent: It is good for rap or injury/wound, sever fever and headache, tooth pain and dental carriage.

Interviewer: So, for these diseases which group of antibiotics works most?

Respondent: Antibiotics like Azithromycin group, Ciprocin group works good.

Interviewer: What do you understand by antibiotic resistance? Could you explain it to me please?

Respondent: I did not understand.

Interviewer: Antibiotic resistance, if we do not maintain the dose then what happen to the patient, do you know about it?

Respondent: If the patients do not complete the dose then disease will not cure. Many times it can be seen that due to lack of taking proper dose of medicines for long days, it will reduce the immune system.

Interviewer: Disease prevention?

Respondent: Will not be there.

Interviewer: So, people do not maintain the dose or complete the full course, what are reasons/challenges?

Respondent: Many people do not follow the instructions, when I give them medicines I give instruction to them like you will consume one tablet in the morning and one tablet in the night. It was seen that they did not consume it regularly like he consume it in the morning but missed the night dose, sometimes they are busy with their household work.

Interviewer: Hum

Respondent: There are some people who have knowledge but do not consume it properly, it is like for today's medicine they take it tomorrow, tomorrow's medicines they consume day after tomorrow, they have changed the dose and duration and consume it on their wish.

Interviewer: What are the reasons?

Respondent: They do not follow the instruction and they have no discipline.

Interviewer: Discipline?

Respondent: Yes, discipline. They are busy with their household activities.

Interviewer: But the body of his own?

Respondent: This is his body, sometimes he forget it. If you count it then you will find only 20% to 30% people who follow the instructions, majority does not follow the instruction and do not consume it properly.

Interviewer: If we do not maintain the dose then what problem we will face?

Respondent: Problem will happen later.

Interviewer: As a doctor what types of advice do you give to them for maintain the dose?

Respondent: As a doctor it is my oath duty to remind them for following the instruction, some people follow and some does not follow the instruction.

Interviewer: So, how you understand that s/he did not maintain the dose?

Respondent: When the patients visit again for same disease and say that he was not cure, then I asked to them did you consume the whole medicines then they replied no. They forget it to consume, basically those who are illiterate they do it often.

Interviewer: I see that you have children medicines also, so what types of antibiotics do you give to the children?

Respondent: For children, who suffered from cough and fever since long time like fifteen to twenty days I usually give them Thiza. It is antibiotic. I also give them Fimoxyl syrup and drop which is also antibiotics.

Interviewer: Are they antibiotics?

Respondent: Hum, it is works for cough and fever.

Interviewer: When you prescribe it?

Respondent: If the child suffering from fever or cough for seven days then I prescribe it.

Interviewer: For how many days do you prescribe?

Respondent: I prescribe it for seven days.

Interviewer: When patients used to come after getting ill?

Respondent: Many people used to come at initial stage, some people consume medicines from anywhere else before comes to me. If they see it was not cure then they visit to me.

Interviewer: How does you prescribe child medicines?

Respondent: I prescribe the child medicines considering their age.

Interviewer: Who comes to take child medicines?

Respondent: Their parents used to comes to take child medicines.

Interviewer: Are they comes alone?

Respondent: Sometimes they come with their child.

Interviewer: When parent comes with their child what do you do at that time?

Respondent: If they come with their child then I measured the temperature, I hear from parents about child diseases history then I provide medicines.

Interviewer: If parents does not comes with the child then what do you do?

Respondent: If the parents do not comes with their ill child then I hear diseases history from them and prescribe accordingly.

Interviewer: Does the parents come with ill children or without children? What is the common practice here?

Respondent: Sometimes parents comes along with their child sometimes come alone. If the patient is child then parents comes along with their child.

Interviewer: Why parents accompany to the child?

Respondent: Though they are child and do not say anything about diseases.

Interviewer: Now, we will know about policy related issues. Are you aware of any regulatory body to monitor the use of medicines in general and antibiotics in particular?

Respondent: No, no one comes for monitoring the use of medicines.

Interviewer: No one comes, are you aware of any government policy in relation to use of antibiotics?

Respondent: I do not know.

Interviewer: Do you think there should be a policy or an act of sale for antibiotics?

Respondent: I think it would be good to have a policy for selling antibiotics. But I do not see any functional activities here.

Interviewer: Can not see any activities? Do you think some practitioners unnecessarily prescribe antibiotics?

Respondent: Yes, I agree with this. Many people doing this malpractice.

Interviewer: Who are they? How and when they give it?

Respondent: Those who do not understand they can practice it, they are doing this practice.

Interviewer: What are reasons behind this malpractice?

Respondent: May be they think about more profit and sell.

Interviewer: So, do you think drug companies can influence patient’s or prescriber like you for using/prescribing the antibiotics? How?

Respondent: They influence us but we do not do it. There are many company representative who visit us frequently and request to us for selling his antibiotics or medicines.

Interviewer: Hum

Respondent: It is their marketing but we do not do this.

Interviewer: What do they say?

Respondent: They request us for selling his products instead of other products but we do not do.

Interviewer: So, what do you do?

Respondent: I prescribe medicines from my own understanding. From my own judgment I prescribe them.

Interviewer: Do you mean patient's condition?

Respondent: Yes, it depends on patient's diseases condition.

Interviewer: So, do you mean that antibiotics may be prescribed for the financial benefit of the provider rather than the interest of the patients?

Respondent: Yes.

Interviewer: You do not keep medical representative request but there are so many prescriber who can influenced by the medical representative, what do you think?

Respondent: Yes, maybe they can influence.

Interviewer: What are the reasons?

Respondent: May be their financial benefit behind this malpractice.

Interviewer: Are you aware of consumers’ rights? What is that exactly?

Respondent: I can not understand?

Interviewer: Consumers right?

Respondent: What does it mean?

Interviewer: What do you mean by consumers right?

Respondent: Consumers right means when a customer wants goods from a drug shop or grocery shop's or from the tea stall whatever he wants it should be given by the seller. It is customer's rights that whatever he wants should be taken from shop.

Interviewer: Are there any measures that should be taken for appropriate antibiotic prescription? Why? What measures could be effective? Why?

Respondent: Do you mean that how a doctor write a prescription, is it?

Interviewer: Hum, which one you called a standard prescription?

Respondent: As per I know when a patient visit a qualified doctor like MBBS doctor then the doctor hear the patient's history, if he think that patient's need pathological test then he writes it in the prescription, after getting the test result he prescribe the medicines to the patients, I think it is a standard prescription.

Interviewer: So, where do people prefer to get their antibiotics from?

Respondent: People used to go that place for taking antibiotics where there is a clinic or hospital is available because most of the drug shops situated surrounding by that place, so people visit that place.

Interviewer: Ok, do you sell/prescribe antibiotics for domestic animals as well?

Respondent: There are no drugs for domestic animals.

Interviewer: Ok, now we are going to finish, I want to know about one thing, what types of antibiotics do you prescribe here most?

Respondent: Sometimes people comes with a prescription from outside, he did not buy medicines from there because he is my acquaintance. It can be seen that many people who suffering from fever or cough or minor injury like rap or burnt since long times they used to comes, basically those who trust on me they used to comes and I give them antibiotics.

Interviewer: Ok, how long have you been practicing this?

Respondent: Till 2017, it is ten years.

Interviewer: Do you have any training?

Respondent: No, I have no training.

Interviewer: Is not it?

Respondent: No.

Interviewer: Did you ever take any pharmacy exams?

Respondent: For this practice?

Interviewer: Hum

Respondent: For this, no. I did not attain any exams. But I learnt it from reading books, I worked as an assistant for fifteen days in another place. He did not give any certificate but I gave lesson from him.

Interviewer: How many years of school did you complete? (Primary/Secondary/University)

Respondent: I have completed Honors' and Masters'

Interviewer: Did you completed?

Respondent: Yes.

Interviewer: Do you have a license for your shop?

Respondent: No, I do not have any license.

Interviewer: Are you an owner of this shop or working for someone?

Respondent: I am owner of this drug shop.

Interviewer: So, you are owner of this drug shop and you are selling only human drugs, is it alright?

Respondent: Yes, only human drugs.

Interviewer: Ok, what is the name of this drug?

Respondent: This name is Promex

Interviewer: I want to write all the antibiotics name which are available in your drug shop, we called it free listing, there is a Kumumox what I see.

Respondent: it is Kumumox 500mg.

Interviewer: What is that name?

Respondent: Amoxicillin

Interviewer: Then?

Respondent: Fluclox, Ciproflucloxin, Proflox.

Interviewer: Anymore?

Respondent: Phylopen DS, that's it.

Interviewer: Anymore?

Respondent: I also sell Flucloxacillin and Phylopen DS.

Interviewer: There are from which group?

Respondent: All are from same group.

Interviewer: For children?

Respondent: For children I give Fimoxyl drop.

Interviewer: Then?

Respondent: Thiza

Interviewer: Thiza from which group of antibiotics?

Respondent: Azithromycin, that's all.

Interviewer: Any more antibiotics?

Respondent: No, I have no more antibiotics.

Interviewer: Ok, …..Bhai, could please tell me these antibiotics are from which generation?

Respondent: Generation?

Interviewer: It is like first generation, second generation or third generation, so Amoxicillin is from which generation?

Respondent: No, I do not know.

Interviewer: Ciprofloxacin from which generation?

Respondent: This is currently running, is it?

Interviewer: Do you know about antibiotics generation?

Respondent: No, I do not know anything. Without having any knowledge I can not say anything about it.

Interviewer: You are all right that nothing to say without having any knowledge. Could you tell me when you prescribe Promox to the patients?

Respondent: Promox-500mg used for fever, cold and for cough.

Interviewer: Then?

Respondent: Ciprocin.

Interviewer: Ciprofluxacin used for?

Respondent: It is also used for fever, cold and cough.

Interviewer: Fimoxyl used for?

Respondent: It is used for fever, cold and for cough.

Interviewer: Phylopen used for?

Respondent: Phylopen used for drying rap

Interviewer: Fimoxyl drop used for?

Respondent: Fimoxyl drop used for children fever, cold and cough, it is also used for pneumonia.

Interviewer: Azithromycin?

Respondent: Also for cold and fever.

Interviewer: Among these six antibiotics which one you prescribe most?

Respondent: I prescribe it depends on disease condition and severity.

Interviewer: When a patient a come to you suffering from fever and cold then which antibiotics do you prescribe to him?

Respondent: If he suffered from fever since long times then I would prescribe him Ciprocin for seven or fourteen days.

Interviewer: For children?

Respondent: I prescribe Thiza and Fimoxyl.

Interviewer: For children which one you prescribe most?

Respondent: I prefer Fimoxyl most.

Interviewer: Why you prescribe Fimoxyl most?

Respondent: I prescribe it most because it works very good.

Interviewer: Last question, could you explain the antibiotics network? How you will get it?

Respondent: I mentioned earlier that there are company representative who visit us frequently. They used to comes twice in a week. When they visit us they check their medicines and list their short medicines. If we need then we ordered/informed that particular medicines to the company representative. After taking order they deliver it within one or two days. We have their phone number also, if we have finished that medicines we can also call them over phone then they bring it to me within short time.

Interviewer: Company representative, where they comes from?

Respondent: They comes from upazila level, this is their working area. Each company divided it into their working zone. They got medicines/antibiotics from Dipo. That's it.

Interviewer: Thank you so much …..bhai for your time in taking part in this interview. This information will help us to develop information about how to promote the appropriate prescription and use of antibiotics in Bangladesh. Hope your information will enrich our research. Assalamualaikum.