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# Reliability Modelling of Automated Guided Vehicles by Fault Tree Analysis\*

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#### Abstract

Automated guided vehicles (AGVs) are being increasingly used for intelligent transportation and distribution of materials in warehouses and auto-production lines. In this paper, a preliminary hazard analysis of an AGV's critical components is conducted by the approach of Failure Modes and Effects Criticality Analysis (FMECA). To implement this research, a particular AGV transport system is modelled as a phased mission. Then, Fault tree analysis (FTA) is adopted to model the causes of phase failure, enabling the probability of success in each phase and hence mission success to be determined. Through this research, a promising technical approach is established, allowing us to identify the critical AGV components and the crucial mission phases of AGVs at the design stage.

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#### 1 Introduction

The concept of Automated Guided Vehicles (AGV), which travels along a predefined route without an on-board operator to perform prescribed tasks, was first introduced in 1955[1]. Nowadays, AGVs are being increasingly used for intelligent transportation and distribution of materials in warehouses and/or manufacturing facilities attributed to their high efficiency, safety and low costs. As the AGV systems are getting larger and more complex, to increase the efficiency and lower the operation cost of the AGV system has naturally become the first priority, via identifying new flow-path layouts and developing advanced traffic management strategies (e.g. vehicle routing). For this reason, the previous research effort in the AGV area has mainly focused on route optimisation and traffic management of AGVs. For example, Gaskins established an approach in 1987 to optimise the flow-path such that the total travel of loaded vehicles can be minimised [2]; Wu and Zhou created a simulation model to avoid collisions, deadlock, blocking and minimise the route distance as well with coloured resource-oriented Petri Net[3]. However, little effort has been made to investigate the safety and reliability issues of the AGV components/subassemblies and their probability of success in completing a prescribed mission. Although Fazlollahtabar recently created a model to maximise the total reliability of the AGVs and minimise the repair cost of AGV systems [4], some fundamental questions, such as 'How could AGVs fail?' and 'What are the possibilities

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of their failure?', have not been answered. To answer these questions, in 2013 Duran and Zalewski tried to identify the basic failure modes of the light detection and ranging (LIDAR) system and the camera-based computer vision system (CV) on AGVs by the combined use of Fault Tree Analysis (FTA) and Bayesian Belief Network approach (BN)[5]. In that work, human injury, property damage and vehicle damage were defined as the top events in the fault tree. However, the research did not cover all components and subassemblies in AGVs. Considering a complete investigation of the safety and reliability issues of all AGV components and subassemblies is fairly important not only to ensure the high reliability and availability of AGVs and their success of delivering prescribed tasks but also to optimize their maintenance strategies. Complementary research is conducted in this paper, in which a promising technical approach will be established to identify the critical risks of all AGV components and the crucial mission phases in AGV operation. In this paper, Failure Modes and Effects Criticality Analysis (FMECA) and Fault Tree Analysis (FTA) will be used in combination for achieving such a purpose.

The remaining part of the paper is organized as follows. In Section 2, the FMECA-FTA based methodology for AGV safety and reliability analysis is introduced; in Section 3, AGV risk and reliability analysis procedure is developed; in Section 4, the proposed methodology is applied to assess AGV's probability of success in completing a prescribed mission, identify crucial phases of the mission and key AGV components. The work is finally concluded in Section 5 with concluding remarks and the plan for future work.

# 2 Overview of Methods and Application Area

Since FMECA and FTA are combined use in this paper to develop the methodology for safety and reliability analysis of the interested AGV system, to facilitate understanding a brief introduction of both is given.

#### 2.1 Failure Modes and Effects Criticality Analysis (FMECA)

FMECA was originated from Failure Modes and Effects Analysis (FMEA). It is well known that FMEA is a popular technique used for dealing with the safety and reliability issues in complex systems, such as identifying the potential effects that might arise from malfunctions of military, aeronautics and aerospace systems. FMEA can be also used to implement the analysis of component failure modes, their resultant effects and secondary influences on both local component function and the performance of the whole system. More detailed description about FMEA can be found from the standard [6]. In engineering practice, FMEA is often implemented at the early stage of system development such that the critical system components and potential failures and risks can be identified early.

Conventional FMEA covers the comprehensive analysis of components or subsystem, failure modes, and failure effects which are local and related to the overall system. FMEA can be further extended to analyse the failure rates and severities of the identified failure modes. That is the so-called Failure Modes and Effect Criticality Analysis (FMECA). Where, 'criticality' is a terminology used to reflect the combined impact of 'occurrence probability' and 'severity' on the safety and reliability of the system being inspected.

## 2.2 Fault Tree Analysis (FTA)

Through inspecting the logic between the undesired events that could happen in a system or a mission, FTA allows us to trace back the root cause of a system or mission failure by using a systematic top-down approach. Moreover, with the aid of FTA the probability of system or mission failure can be computed via Boolean logic calculations. Attributed to that FTA provides a straightforward and clear presentation to the logic between various undesired events and moreover it supports both qualitative and quantitative analyses. FTA has been regarded as an effective, systematic, accurate and predictive method to deal with the safety and reliability problems in complex systems, such as the safety issues in a nuclear power plant [7].

In topology structure, a fault tree is basically composed of various events and gates. In this paper, three basic types of gates, i.e. AND, OR and NOT, are used to depict the logical relations between the events that result in the occurrence of a higher level event. A more detailed description of FTA can be found from [8].

# 2.3 Application AGV System

In this paper, to facilitate the research a typical AGV system is chosen for FMECA-FTA analysis. The AGV system consists of a drive unit, software control system, laser navigation system, safety system, attachments, batteries, brake system, steering system, and manual button. Among these subassemblies, the drive unit, usually a brushless DC electric motor, provides power for motion and operation; Laser navigation system, developed by Macleod et al.[9], is in essence a position measurement system to locate the AGV. It comprises a rotating laser installed on the board of the AGV and three beacons mounted along the border of the area to be covered. The safety system, with the aid of a laser detection system installed on the AGV, is designed to avoid obstacles that could appear on the pathway. Attachments refer to those additional components that are used to assist moving and carrying items and batteries, usually the common lead—acid batteries, are used to supply power to the whole AGV system, see Fig.1.

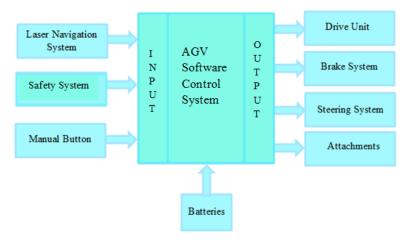


Fig.1 AGV system schematic

For the AGV that is studied in this paper, it is requested to distribute materials to multiple places in a warehouse according to different requirements. Each time, once it receives an order it will optimize the routes for completing the whole mission first. The routes that will be optimized include: (1) the route from its parking position to material collection port; (2) the route from material collection port to target position; and (3) the route from target position back to its original parking position. Then, the AGV will travel to the material collection port along the optimized route to pick up the materials. After the AGV is loaded, it will travel to the destination (i.e. storage station) and unload the materials. Following

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successfully distributing the materials, the AGV will travel back to its original parking position. Therefore, the whole mission can be divided into 6 phases in total, namely mission allocation and route optimization, dispatch to station, loading of item, travelling to storage, unloading and finally travelling back to base. The mission can be regarded as successful only when the AGV is able to operate successfully throughout all these 6 phases without any break due to component and/or system failures and maintenance. Such a period is named as a maintenance-free operational period (MFOP in abbreviation)[10].

# 3 AGV Risk and Reliability Analysis Procedure

Applying the FMECA process requires the identification of the failure modes of all components in the AGV system, assessment of their local and system effects, evaluation of the severities of their consequences, and carrying out the analysis of their failure rates. The end outcome is the identification of a number of critical components in the AGV system based on the following risk priority number (RPN), i.e.

$$RPN_i = S_i \times F_i \times D_i \qquad (i = 1, 2, ..., N)$$
(1)

where N refers to the total number of AGV components being considered;  $S_i$ ,  $F_i$  and  $D_i$  are respectively the severity level, failure frequency and detectability of the i-th AGV component. In principle, the larger the value of RPN, the more critical (or important) the corresponding AGV component tends to be. In the calculation, the severity level  $S_i$  is assessed using the method depicted in Table 1. The failure frequency  $F_i$  is assessed based on the disciplines listed in Table 2. The detectability  $D_i$  is assessed based on the information described in Table 3.

#### **Table 1** Severity assessment

$S_i$	Description
1	No loss of any kind
2	Minor property loss (low cost hardware parts), no effect on performance
3	Major property loss, degradation of item functional output
4	Loss of critical hardware, human injuries, severe reduction of functional performance
5	Catastrophic loss of life, loss of the entire AGV system, serious environment damage

Table 2 Failure frequency assessment

Failure frequency $F_i$	Discipline
1	< 0.01 failures/ year
2	0.01-0.1 failures/year
3	0. 1-0.5 failures/year
4	0.5-1 failures/year
5	>1 failures/year

**Table 3** Detectability assessment

Detectability $D_i$	Description	
1	Almost certain to detect	
2	Good chance of detecting	
3	May not detect	
4	Unlikely to detect	
5	Very unlikely to detect	

Once the critical components in the AGV system are identified by using the aforementioned FMECA method, the logical relations of the failure events of these identified critical AGV components will be investigated by the approach of FTA. The resultant fault tree can be constructed by using the following method:

- (1) three basic logical gates, i.e. AND, OR and NOT, are used to depict the logical relations between the failure events that result in the occurrence of a higher level event;
  - (2) mission failure is used as the top mishap in the fault tree;
  - (3) phase failures and component/subsystem failures are used as the intermediate events;
- (4) the various failure modes that lead to intermediate events are the fundamental events in the fault tree.

Herein, it is necessary to note that the following two basic assumptions are presumed in the modelling process in order to simplify the topology structure of the fault tree and therefore model calculations:

(1) the AGV is presumed not to be assigned another mission after unloading; and (2) the interactions between multiple AGVs, such as AGVs collision and deadlock, are neglected.

Once the fault tree is achieved, the phase unreliability, the failure probability of each AGV component during the period of completing a prescribed mission, and the probability of success that the AGV is able to complete the whole mission, can be calculated through performing FTA. Then, from the calculation results obtained, the safety, reliability and availability of the AGV system can be readily inferred.

# 4 Validation of the proposed methodology

In order to validate the methodology proposed in Section 3, the method is applied to identify the key AGV components (by FMECA), crucial phases of mission (by FTA), and assess the AGV's probability of success in completing a prescribed mission (by FTA).

To implement FMECA, the length (i.e. time duration) of each phase is assumed in Table 4. The total time duration to complete the whole mission is 0.51 hours. It is worthy to note that all data presented in Table 4 are empirical data only for demonstration purpose. In reality, these would be different when the AGV implements different types of missions.

**Table 4** Assumed phase lengths

Phase	Phase Length (h)
1	0.02
2	0.2
3	0.02
4	0.15
5	0.02
6	0.10

A list of different failure modes of all components of the

AGV of interest are given in Table 5, in which the corresponding severity, failure rate, and detectability are listed for performing FMECA. The resultant RPN and criticality rank of each event failure mode can be calculated.

In the RPN calculation, failure frequency  $F_i$  of each failure mode will be derived first from the failure rate listed in Table 5 based on the disciplines described in Table 2. Where, the description of component function, local and system effects, RPN and criticality rank is not listed due to limited space. Then, the RPN of each failure mode will be calculated by using Eq.(1). Once the RPN of a failure mode is obtained, its criticality can be readily ranked.

From the FMECA results shown in Table 5, it can be found that the manual button has the lowest rank of criticality. Thus, it will be not regarded as the key component of the AGV in the process of fault tree construction. Accordingly, for simplicity the fault tree of the AGV is built by only considering those identified key AGV components and the phases that they are involved in, i.e. drive unit, software control system, laser navigation system, safety system, attachments, batteries, brake system, and steering system.

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#### **Table 5** FMECA of AGV

Identity	ntity Sub-item Failure Mode		$S_i$	F Rate (f/y)	$D_i$
Drive Unit		Unit fails	2	1	1
Drive Unit		Circuit Connection Fails	3	0.5	3
ASCS		Control system fails	3	2	4
ASCS		Control System malfunction	4	4	5
	GPS	Fail to locate AGV	3	0.25	4
LNS	Signal transmitter	Disabled Communication	3	0.25	4
LING	Signal Laser emitter	Unit fails	3	0.25	4
	Signal Laser sensor	Unit fails	3	0.125	4
Safety Systems	Signal Laser emitter	Unit fails	3	0.25	4
Safety Systems	Signal Laser sensor	Unit fails	3	0.125	4
Attachments	Transfer part	Worn, fatigue, Looseness	3	1	2
Attachments	Holding part	Worn, fatigue, Looseness	3	1	2
		Performance degeneration	2	1	3
Batteries		Leakage	5	0.125	2
		Overheat	5	0.125	1
Brake System	Brake shoe	Worn out; Looseness	4	0.2	2
Steering System		Unit Fails	3	0.25	4
Manual button		Button is stuck	2	0.05	2

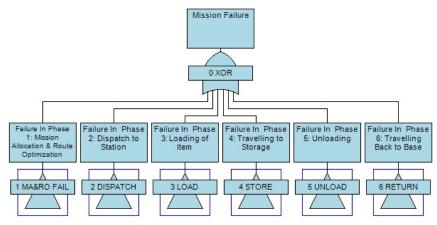


Fig.2 Logic between the top mishap and branch events

The construction of fault trees is started from identifying the logic of different phases and their effects on the success of mission. Thus, the mission failure is chosen as the top mishap, and the 6 phases defined in Section 2.3 are used as the main branch events leading to the further construction of the fault tree. The logic between the top mishap and these branch events is shown in Fig.2. The fault tree is further developed in order to investigate the logic between every phase mission and the failure modes of related AGV components. The resultant fault tree for Phase 2 is shown in Fig.3 as example.

From Fig.3, it is seen that the failure of phase mission is used as the top event, the failures of those AGV components that are involved in the phase are support events. The failures of mechanical parts, the failures of system parts for navigation, control and safety, and the failures of the power supply are the intermediate events. For example, in Phase 2, the AGV will travel from its parking position to the material collection port. During

the period, the AGV software control system (ASCS) will control the AGV to travel along the optimised route; the laser navigation system (LNS) works over the whole course of the phase to locate the AGV as it moves; the motor is required to drive the vehicle; steering system enables vehicle turning; the safety system performs obstacle scan; and the brake system is responsible to slow down the vehicle when turning and stop the vehicle to avoid collisions. Obviously, the success of phase 2 mission relies on the synchronously cooperation of all these subassemblies. The fault of either one of them can lead to the failure of phase 2. In addition, phase 2 can be started only after phase 1 has been completed successfully. In other words, the mission failure in phase j+1 is the combined result of successful phases 1 to j and the system failure occurring in phase j+1 via an 'AND' gate. In addition, in Fig.3 the 'NOT' gate is used to represent system success during a phase. Following this logic, the AGV operation is analysed at each phase. The component failures resulting in the system failure at different phases are identified as shown in Table 6.

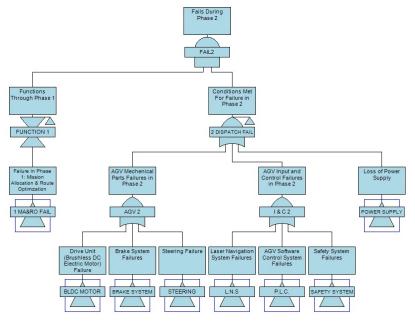


Fig.3 Fault trees for Phase 2

# **Table 6** Component failures causing system failure at each phase

Phase	Component failures causing system failure at each phase				
1	ASCS; LNS; Batteries				
2	Drive unit; Brake system; Steering system; ASCS; LNS; Safety system; batteries				
3	Attachments; Brake system; ASCS; Safety system; Batteries;				
4	Drive unit; ASCS; LNS; Safety system (SS);				
Attachments; Batteries; Brake system; Steering system					
5	Attachments; Brake system; ASCS; Safety system (SS); Batteries				
6	Drive unit; ASCS; LNS; Safety system(SS); Batteries; Brake system; Steering system				

Furthermore, in order to complete FTA and investigate the root causes of component failures, the fault trees for all identified critical AGV components are further constructed. The corresponding fault trees for the drive unit and the AGV software control system are

shown in Fig.4 as examples.

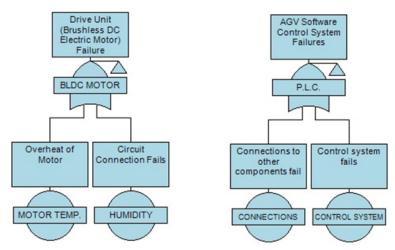


Fig.4 Fault trees for Drive Unit and AGV Control System

As a systemic FTA method has been developed in [11] dedicated to modelling phased mission with MFOP, that method is used in this paper to calculate the mission reliability and phased unreliability of the AGV within MFOP based on the phase lengths assumed in Table 4 and the FMECA information obtained in Table 5. The details of the calculation method are given below [11].

Firstly, the system failure in phase j, i.e.  $T_j$ , is calculated by using the following equation

$$T_j = (Phase1 \ to \ j - 1 \ Success)(Phase \ j \ Failure) \tag{2}$$

The probability of failure of basic event A in all phases from i to j (i.e. q(A(i,j))) can be calculated using the equation

$$q_{A_{i,j}} = e^{-\lambda_A t_{i-1}} - e^{-\lambda_A t_j} \tag{3}$$

where  $\lambda_A$  refers to the failure rate of a basic event A,  $t_j$  is the length of phase j.

The unreliability of phase j can be calculated by

$$Q_j = 1 - R_j = 1 - R_{1,j}/R_{1,j-1} \tag{4}$$

where  $R_j$  denotes the success probability of phase j,  $R_{(1,j)}$  is the success probability till the end of phase j.

In the FTA calculation, the component will be taken into account only when it is involved in the completion of a phase mission. It will not be considered if it contributes nothing to the phase mission. Applying the aforementioned method to calculate the component failure probability, mission reliability, and phased unreliability of the AGV within MFOP. The results are shown in Tables 7 and 8.

From the calculation results shown in Table 7, it is found that the AGV software control system, drive unit, attachments and power supply battery have the largest failure probability at the end of the whole mission. That implies these four components are most vulnerable to failure. From Table 8, it is found that the overall reliability of the mission is 0.999298, which indicates the AGV being inspected is a very reliable material distribution vehicle in the warehouse. In addition, Table 8 discloses that phase 2 'dispatch to station' and phase 4 'travelling to storage' show the largest phase unreliability values. This means that the AGV is more likely to fail in the completion of these two phases.

-	Table 7	Component	failure	probability	at the	e end	of	whole mis	ssion
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Description	Failure Probability	Description	Failure Probability
Drive Unit	0.0000873	Attachments	0.0000936
ASCS	0.0003493	Batteries	0.0000728
LNS	0.0000509	Brake System	0.0000116
Safety Systems	0.0000218	Steering System	0.0000146

**Table 8** The resultant mission reliability and phase unreliability

Phase	Mission reliability at phase end	Phase unreliability
1	0.999981	0.00001855
2	0.999738	0.00024386
3	0.999665	0.00007266
4	0.999446	0.00021915
5	0.999423	0.00002243
6	0.999298	0.00012527

Additionally, in this paper the optimum maintenance time of the AGV is also considered by investigating the variation tendency of the success probability of the AGV against the increasing number of the missions that the AGV can complete without maintenance. The calculation results are shown in Fig.5.

From Fig.5, it is interestingly found that with the increase of the number of missions that the AGV can complete without receiving any maintenance, the success probability shows a monotonous decreasing tendency, thus from which the optimum maintenance time of the AGV can be readily inferred.

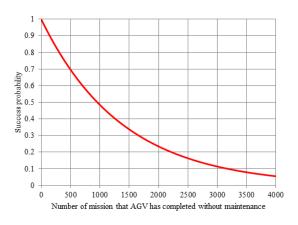


Fig.5 Tendency of the success probability of the AGV vs. the number of missions

#### 5 Conclusions

In order to investigate the safety and reliability issues existing in AGVs that are being increasingly used for intelligent transportation and material distribution in warehouses and/or manufacturing facilities, a promising technical approach is established by the approach of FMECA and FTA, allowing us to identify the critical AGV components and the crucial mission phases of AGVs at the design stage. From the research reported, the following conclusions can be reached: (1) The key AGV components can be successfully identified based on the criticality rank that is obtained through performing FMECA. The calculation results presented in this paper has shown that nearly all AGV components except manual

button, such as driving, operating, control and power supply units, are critical components; (2) The further FTA results disclose that among all identified key components, the AGV software control system, drive unit, attachments and power supply battery are most vulnerable components to failure because they are found having the largest failure probability at the end of whole mission; (3) The FTA calculation has suggested that the AGV is more likely to fail in the completion of the phase 'dispatch to station' and the phase 'travelling to storage' because these two phases show the largest phase unreliability values. But it is worth to note that such a judgement is only based on the assumptions given in Section 3. In reality, the judgement result would be different, depending on the real reliability data collected from the AGVs; (4) Research has shown that the AGV being inspected is overall a very reliable material distribution vehicle in the warehouse. But Fig.5 has indicated that the reliability of the AGV will degenerate if it completes more missions without maintenance; (5) Through this research, it can be concluded that the proposed FMECA-FTA approach is indeed an effective method for assessing and evaluating the safety and reliability issues in AGVs.

Nevertheless, the work reported in this paper is only a preliminary research on AGV reliability issues. In the future, the proposed method will be further validated by using real AGV data through the collaboration with relevant industry partners.

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